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INTEGRATED FACILITIES MANAGEMENT



INDUSTRIAL | COMMERCIAL | RESIDENTIAL



ABOUT US

We plan, model and execute our activities using state-of-the-art technologies, communication and information systems.

What we do:

- Ensure proper operations of all physical assets.
- Focus on the industrial, commercial, institutional and residential sectors.
- Evaluate existing systems and infrastructure, and study their components thoroughly.
- Set up a Planned Preventive Maintenance (PPM) scheme that is tailored to the current facilities.
- Establish a regular monitoring and online control of facilities.
- Create and update a comprehensive database system for the facilities.
- Provide regular reporting on assets, status, ageing, modernisation and financial reporting.



OUR STRATEGY



Why Marafeq?

Marafeq activities are based on advanced information systems to mirror facilities, assets and their operational conditions. Such technologies include:

- Geographics information systems
- Maintenance information systems
- Automation and control technology systems

So how are we different from the rest?

Maintenance is one thing. Planned preventive maintenance is something totally different. Since we've been in the business for a while, and given our expertise with these things, we would know the average lifespan of most assets according to their usage.

- We carry out regular, scheduled inspections and maintenance of your air conditioning, electrical, plumbing and fire-fighting systems, among others.
- We perform periodic maintenance schedules (weekly, monthly, quarterly) based on the system type. This includes replacement of consumables, amending operating issues and upkeep of systems.

Thus, we are constantly working at raising the bar of services in the facilities management circuit, while proving to be extremely cost-effective.





OUR EXPERTISE

We provide three distinct types of services as follows:

Hard service:

Includes upkeep of:

- Air conditioning system - chillers, fan coils, air handlers and ductwork cleaning.
- Electrical system - high, medium and low voltage.
- Plumbing system - drainage and water supply, piping, fixtures, water purification and recycling.
- Fire fighting and fire suppression systems.
- Swimming pools, waterfalls and fountains, water treatment.
- Building management system.
- Building fabric, civil works and carpentry works.

Soft service:

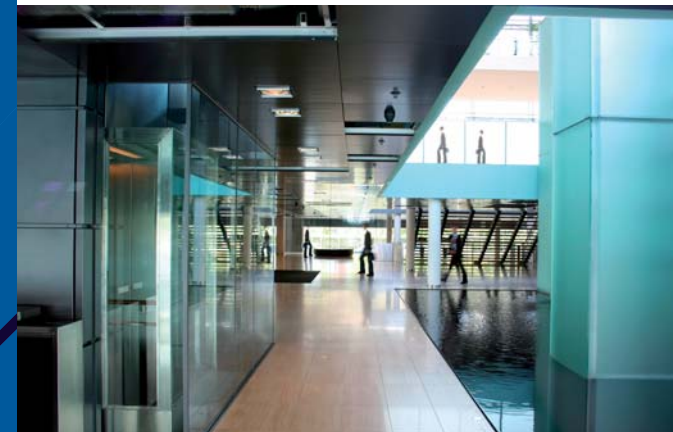
Includes maintenance such as:

- Landscaping, gardening, irrigation and fertilization.
- Security system - building control, alarm, CCTV and access system.
- Gymnasium, first-aid centres, activity centres/banquet halls.
- Cleaning and hygiene, extermination of pests.

Distinguished services and consultancies:

This is where we become expert consultants and not just security or maintenance personnel.

It includes offerings such as service levy modelling, asset management, life cycle studies, inventory control, risk management, energy management, utilities management and disaster recovery solutions.





OUR BENEFITS

Our schemes pay for themselves through higher efficiency, lower utility payment and aversion of system failures, thus maximizing the lifespan and value of your investment.

- Savings: As you know, well-maintained equipments consume less energy than badly maintained ones, thus helping you save huge money on energy costs.
- Priority service: Should a system failure occur at any time, we give your facilities the priority they deserve, with a turnaround time of less than one hour to reach the site and resolve the issue.
- Continuity: We assign the same team of technical experts to you every time. That way, you get to see and know the same service technician, who becomes more familiar with you and your equipment.
- Peace of mind: Predictive maintenance will mean fewer system failures and longer life for your equipment and thus, property.
- Comfort: Effective maintenance of your facilities and systems translates into improved, comfortable working and living conditions for your occupants.

In brief:

- **We are committed to keep your facilities healthy, modern and reliable.**
- **We assure a continuous upgrade of your facilities with the latest technology and standards.**



INDUSTRIAL

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COMMERCIAL

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